

**CITY OF ASHEVILLE
FEES & CHARGES SUMMARY**

DEPARTMENT Water Resources

<u>Name of Revenue</u>	<u>Page</u>
Delinquent & Interest Fee	WR 1
Repair Recovery Fees	WR 2
Sale-Material & Services--Water Maintenance	WR 3
Tampering Fees	WR 4
Water Availability & Plan Review	WR 5
Water Reservation Fee	WR 6
Account Set Up Fees	WR 7
Capital Improvement Fee	WR 8
Fire Line Charges	WR 9
Reconnection Fees	WR 10
Sale-Material & Services--Customer Service	WR 11
Tap and Connections Fees	WR 12
Utility Charges	WR 13
Reread and Open Pipes Fee	WR 14
Temporary Meter Maint Release Fee	WR 15
M & R City Water	WR 16
Rents - Bee Tree	WR 17
Rents - Mills River	WR 18
Water Rates and Fees	WR 19-20
Fees and Charges	WR 21-24
<u>Development Services Center (DSC):</u>	
TCO & TCC Site Inspection Fee - DSC (Zoning, Public Works, Water Dept and Fire Dept.)	PD 30

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Administration

Revenue Name Delinquent & Interest Fee

Account Code 61000910:450012

Description of Revenue

Revenue derived from delinquent fees for overdue water payments.

Fee Schedule

Cut-off notice fee (delinquent fee)	\$15.00
-------------------------------------	---------

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Administration

Revenue Name Repair Recovery Fees

Account Code 61000918:489011

Description of Revenue

Revenue from fixing damage to the water system from damage or tampering.

Fee Schedule

Depends on amount reimbursed by insurance.

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Administration
Revenue Name Sale-Material & Services--Water Maintenance
Account Code 61000918:450710

Description of Revenue

Revenue derived from the re-sample fee and the sale of any unusable scrap.

Fee Schedule

Re-sample fee is the fee for clean water line samples.

Sale of such is by bid only, handled by the Purchasing Division. Any amount over \$30,000.00 must go before City Council.

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Administration
Revenue Name Tampering Fees
Account Code 61000918:489011

Description of Revenue

Revenue from causing damage to or tampering with the water system, including the illegal use of fire hydrants.

Fee Schedule

Damage to or tampering with water system or obstructing access to meter	\$200.00 first violation \$500.00 second violation Cost of new tap and meter fee (minus the development fee) for each additional violation.
---	---

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Administration
Revenue Name Water Availability & Plan Review
Account Code 61000910:450705

Description of Revenue

Revenue derived from fees for water availability and the plan review process.

Fee Schedule

Water Availability:	
Single Tap Single Family Residential	\$52.00*
Single Tap All Other User Classes	\$78.00*
Multiple Services	\$312.00*
Plan Review:	
Per phase for Line Extensions / New Service	\$468.00*
If the project involves Pump Stations and/or Storage Tanks	\$936.00*

* includes 4% Technology Fee

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Administration
Revenue Name Water Reservation Fee
Account Code 61000910:450706

Description of Revenue

Revenue derived from fees for a Letter of Commitment which reserves water for one year.

Fee Schedule

See attached schedule.

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Meter Services
Revenue Name Account Set Up Fee
Account Code 61000914:450701

Description of Revenue

Revenue from charges to establish or transfer water service.

Fee Schedule

Establish or transfer service	\$55.00
Same Day Service charge	\$50

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Meter Services
Revenue Name Capital Improvement Fee
Account Code 61000914:450711

Description of Revenue

Revenue derived from the Capital Improvement Project (CIP) fee.

Fee Schedule

See attached schedule.

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Meter Services
Revenue Name Fire Line Charges
Account Code 61000914:450709

Description of Revenue

Revenue derived from receipts for special connections for water sprinkling systems.

Fee Schedule

<u>Fire Line Size</u>	<u>Annual Charge</u>
1" or less	\$100.00
2"	\$150.00
3"	\$200.00
4"	\$275.00
6"	\$725.00
8"	\$1,375.00
10"	\$2,375.00
12"	\$3,750.00

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Meter Services
Revenue Name Sale-Material & Services--Customer Service
Account Code 61000914:450702

Description of Revenue

Revenue derived from receipts from the Metropolitan Sewage District for the City's service of billing MSD customers for sewer usage (Water Service Connection Fees).

Fee Schedule

\$2.21 per billing

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Meter Services
Revenue Name Taps & Connection Fees
Account Code 61000914:450704

Description of Revenue

Revenue derived from charges for service line connections or taps. Includes labor & materials, a service charge and development fee. Also includes charges to: (1) install meter and (2) to change meter size.

Fee Schedule

See attached schedule.

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources DIVISION Meter Services
 Revenue Name Utility Charges
 Account Code 61000914:450700

Description of Revenue

Revenue derived from the sale of water.
 Also includes refundable deposit fee for customers who have not established good credit.

Fee Schedule

Wholesale:

Capital Charge:	\$184.00	per 10,000 gallons per day of capacity committed
Volume Charge:	\$0.95	per CCF unless contract specifies otherwise

There will be a Base Fee of \$6.00 per bill and a volume charge per 100 cubic feet (CCF) at the following rates for the following types of customers:

Residential - Single Family	\$3.77	per CCF
Residential - Multi-Family	\$3.19	per CCF
All Irrigation Meter Charges	\$3.77	per CCF

Non-Residential:

Billed Monthly:		
Usage <= 1,000 CCF	\$3.19	per CCF
Usage > 1,000 CCF	\$1.69	per CCF
Billed Bi-Monthly:		
Usage <= 2,000 CCF	\$3.19	per CCF
Usage > 2,000 CCF	\$1.69	per CCF

Refundable deposit \$100

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Meter Services
Revenue Name Reread & Open Pipes Fees
Account Code 61000914:450712

Description of Revenue

Re-read fee is revenue derived from having to visit a location multiple times to read a water meter.

Open pipes fee is revenue derived from having to visit a location multiple times to turn water on.

Fee Schedule

Re-read fee	First one	No charge
	Each additional	\$25.00
Open Pipes Fee	\$25.00 per visit after first visit	

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Meter Services
Revenue Name Temporary Meter Release Fee
Account Code 61000914:450712

Description of Revenue

Revenue derived from temporary meter release until the water system extension is complete and released to the City.

Fee Schedule

Recurring monthly fee of 5% of the total drop-in meter charge per each meter released through the temporary meter release process until the water system extension is completed and released to the City.

\$500.00 max fee per project phase.

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Water Maintenance
Revenue Name M & R City Water
Account Code 61000918:450710

Description of Revenue

Revenue from hydrant meter rental and hydrant flow test.

Revenue derived from the sale of any unusable scrap.

Fee Schedule

See attached schedule for hydrant meter rental and hydrant flow test fees.

Sale of such is by bid only, handled by the Purchasing Division. Any amount over \$30,000.00 must go before City Council.

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Water Production
Revenue Name Rents - Bee Tree
Account Code 61000913:450315

Description of Revenue

Revenue derived from rental house on Bee Tree property.

Fee Schedule

Negotiated with lessee.

**CITY OF ASHEVILLE
FEES & CHARGES MANUAL**

DEPARTMENT Water Resources **DIVISION** Water Production
Revenue Name Rents - Mills River
Account Code 61000913:450316

Description of Revenue

Revenue from lease of property at Mills River Water Treatment Plant.

Fee Schedule

Negotiated with lessee.

City of Asheville

Water Resources Department

Water Rates & Fees – Effective July 1, 2012

All water accounts are charged a \$6.00 Base Fee per bill as well as a volume charge per 100 cubic feet (CCF) of water used (1 CCF = 748 gallons). The rate for water use by CCF is as follows:

Single-Family Residential	\$3.77 per CCF
Multi-Family Residential	\$3.19 per CCF
All Irrigation Meter Charges	\$3.77 per CCF

Non-residential water customers that are billed monthly and use less than or to equal to 1,000 CCF are charged \$3.19 per CCF. Non-residential water customers that are billed monthly and use more than 1,000 CCF are charged \$1.69 per CCF for all usage above 1,000 CCF.

Non-residential water customers that are billed bimonthly and use less than or equal to 2,000 CCF are charged \$3.19 per CCF. Non-residential water customers that are billed bimonthly and use more than 2,000 CCF are charged \$1.69 per CCF for all usage above 2,000 CCF.

Wholesale Customers paying a fixed monthly capital charge are billed \$184 per 10,000 gallons per day of capacity committed. Wholesale Customers paying a volume charge are billed \$0.95 per CCF unless otherwise specified in their wholesale agreement.

Other fees

Capital Fee:

The City of Asheville includes a capital fee on all water bills that is dedicated to funding long-term water system improvements. This charge appears on every bill as a separate line item called "Capital Fee." All residential customers pay \$3.82 per month. For other customers, the charge is based on meter size according to the schedule below:

Monthly Fee:

5/8" meter = \$3.82

3/4" meter = \$4.37

1" meter = \$52.42

1 1/2" meter = \$87.36

2" meter = \$152.88

3" meter = \$480.48
4" meter = \$840.84
6" meter = \$1,081.08
8" meter = \$1,321.32
10" meter = \$1,561.56

If you have questions about the capital fee or are unsure of your water meter size, please call the City of Asheville Customer Service Division at (828) 251-1122.

Delinquent fees:

- The delinquent fee is \$15.
- The disconnect/reconnect fee is \$50.

Fee for Tampering with or Obstructing Access to the Water System:

Customers who damage or tamper with the water system or who obstruct access to the meter will be charged \$200 for the first time, \$500 for the second time, and a new tap fee (minus the development fee) for each violation after the second violation. Tampering is also subject to criminal charges.

Re-read Fee:

Customers are granted one free meter re-read each year. All subsequent re-reads are charged \$25 each. If the meter performance is outside of the industry specifications, then there is no charge for the re-read.

Deposits:

A \$100 refundable deposit will be charged to customers who have not established good credit.

**CITY OF ASHEVILLE
WATER RESOURCES DEPARTMENT**

Effective 7/1/2012

SCHEDULE I - FEES AND CHARGES

Consumption Charge Rate Increase	Current CCF Rate
Per CCF (Hundred Cubic Feet or 748 gallons per unit of water)	\$3.77
Single Family Residential and all Irrigation Meters:	
Multi-Family:	\$3.19
Commercial (<= 1,000 CCF monthly):	\$3.19
Commercial (> 1,000 CCF's monthly):	\$1.69
Commercial (<= 2,000 CCF bimonthly):	\$3.19
Commercial (> 2,000 CCF bimonthly):	\$1.69
Wholesale Consumption:	\$0.95
Capacity:	\$184.00 per 10,000 gallons/day

All water accounts are charged a \$6.00 Base Fee per bill.

Meter Size	Fee	Meter Size	Fee
5/8 inch	\$3.82	3 inch	\$480.48
3/4 inch	\$4.37	4 inch	\$840.84
1 inch	\$52.42	6 inch	\$1,081.08
1 1/2 inch	\$87.36	8 inch	\$1,321.32
2 inch	\$152.88	10 inch	\$1,561.56

Note: All Single Family Residential customers are charged \$3.82 per month for their domestic water use. If a Single Family Residential customer has an irrigation account, they will be charged a CIP fee according to their meter size as provided above.

Fee for Water Availability (application/letter of commitment)

Single Tap Residential	Single Tap other Classes	Tap All User Services	Multiple Services
\$52.00	\$78.00	\$312.00	

NOTE: A 4% Technology Fee is added to some fees by the Information Technology Department to repair and replace computer software needed to process these payments. This is not a Water Resources fee.

Development fee for new meter

Meter Size	Current Fee	4% Tech Fee	Total	Meter Size	Current Fee	4% Tech Fee	Total
5/8"	\$1,125.00	\$45.00	\$1,170.00	3"	\$17,850.00	\$714.00	\$18,564.00
3/4"	\$1,675.00	\$67.00	\$1,742.00	4"	\$27,900.00	\$1,116.00	\$29,016.00
1"	\$2,775.00	\$111.00	\$2,886.00	6"	\$55,800.00	\$2,232.00	\$58,032.00
1 1/2"	\$5,575.00	\$223.00	\$5,798.00	8"	\$89,300.00	\$3,572.00	\$92,872.00
2"	\$8,925.00	\$357.00	\$9,282.00	10"	\$128,350.00	\$5,134.00	\$133,484.00

New Tap and Meter

Meter Size	Labor and Materials	Service Charge	Development Fee	Water Availability Fee - Single Family Residential	Water Availability Fee - Commercial	4% Technology Fee (calculated using SFR Water Availability Fee)	4% Technology Fee (calculated using Commercial Water Avail Fee)	Total Tap and Meter - Single Family Res	Total Tap and Meter - Commercial
3/4" tap 5/8" meter	\$1,073.00	\$55.00	\$1,125.00	\$50.00	\$75.00	\$92.12	\$93.12	\$2,395.12	\$2,421.12
1" tap 3/4" meter	\$1,111.00	\$55.00	\$1,675.00	\$50.00	\$75.00	\$115.64	\$116.64	\$3,006.64	\$3,032.64
1" tap 1" meter	\$1,405.00	\$55.00	\$2,775.00		\$75.00		\$172.40		\$4,482.40
2" tap 1 1/2" meter	\$1,676.00	\$55.00	\$5,575.00		\$75.00		\$295.24		\$7,676.24
2" tap 2" meter	\$2,004.00	\$55.00	\$8,925.00		\$75.00		\$442.36		\$11,501.36

Drop-In Meters - used when service line, meter, setter & box are already installed and not for newly requested services

Meter Size	Labor and Materials	Service Charge	Development Fee	Water Availability Fee - Single Family Residential	Water Availability Fee - Commercial	4% Technology Fee	Total Drop-In Meter Fee - Commercial
5/8"	\$235.00	\$55.00	\$1,125.00	\$50.00	\$75.00	\$58.60	\$1,523.60
3/4"	\$263.00	\$55.00	\$1,675.00	\$50.00	\$75.00	\$81.72	\$2,124.72
All Others							
5/8"	\$235.00	\$55.00	\$1,125.00		\$75.00	\$59.60	\$1,549.60
3/4"	\$263.00	\$55.00	\$1,675.00		\$75.00	\$82.72	\$2,150.72
1"	\$482.00	\$55.00	\$2,775.00		\$75.00	\$135.48	\$3,522.48

Drop-In Meters - continued

Meter Size	Labor and Materials	Service Charge	Development Fee	Water Availability Fee - Single Family Residential	Water Availability Fee - Commercial	4% Technology Fee	Total Drop-In Meter Fee - Single Family Res	Total Drop-In Meter Fee - Commercial
1 1/2"	\$552.00	\$55.00	\$5,575.00		\$75.00	\$250.28		\$6,507.28
2"	\$622.00	\$55.00	\$8,925.00		\$75.00	\$387.08		\$10,064.08
3"	\$1,748.00	\$55.00	\$17,850.00		\$75.00	\$789.12		\$20,517.12
4"	\$2,807.00	\$55.00	\$27,900.00		\$75.00	\$1,233.48		\$32,070.48
6"	\$5,325.00	\$55.00	\$55,800.00		\$75.00	\$2,450.20		\$63,705.20
8"	\$9,620.00	\$55.00	\$89,300.00		\$75.00	\$3,962.00		\$103,012.00
10"	\$12,370.00	\$55.00	\$128,350.00		\$75.00	\$5,634.00		\$146,484.00

Commercial Connection Charge / No Materials

4", 6", 8", and 12" = \$520.00 (\$500 plus \$20 Technology Fee)

Meter Changes:

Relocation of meter:	Cost of new tap and meter minus development fee
Meter reduction	1.5" and less \$300.00 2" and above Cost recovery (give customer written estimate before doing work)
Meter size increase	New tap - treated as application for new tap no reduction in fees

Water Engineering Fees:

Water Plan Review* Per Phase for Line Extension/New Service	\$468.00 (\$450+\$18 Technology Fee)
Water Plan Review if the project involves Pump Stations and Storage Tanks	\$936.00 (\$900+\$36 Technology Fee)

Temporary Meter Release Fee
Recurring monthly fee of 5% of total drop-in meter charge per each meter released through temporary meter release process until water system extension completed and released to City; \$500 maximum fee per project phase.

Pump Station Fees:
Written estimate for 20 year cost of operations and maintenance for new pump stations per Engineering Standards Manual.
Fee must be paid prior to acceptance of water system and release of meters.

Water Maintenance Fees:

Illegal use of fire hydrants \$250.00 + damages

Hydrant flow test To be done annually, \$50.00 if extra test requested
Hydrant flow test - new development \$52.00

Contractor Tear-Outs \$250.00 + Cost of Repair
Clean Water Line Sample \$208.00

Fire-line Charges: (Annual Charge billed monthly or bimonthly)
1" or less = \$100 4" = \$275 10" = \$2,375
2" = \$150 6" = \$725 12" = \$3,750
3" = \$200 8" = \$1,375

Reduced Fees for Qualifying Affordable Housing:

Tap & meter fees, and drop-in meter fees, inclusive of service charge, application fee, and development fee, may be reduced by a total of 50% of the fee specified in this Schedule above, when used for new single-family or multiple-family development which qualifies as affordable housing as follows: 1. The development meets all qualifications for being defined as "affordable housing" as defined by the City of Asheville Division of Community Development. 2. The property being developed lies where the governmental jurisdiction with authority over NC Building Code enforcement has adopted fee reductions of 50% or greater for building and electrical code permits for affordable housing as defined above.

Customer Service Fees:

Establish or transfer service \$55.00
Refundable deposit \$100.00

(Deposits to be refunded after 2 years if there are no delinquencies, damages, or violations.)

Re-read Fee: First One \$0.00
Each Additional \$25.00

Open Pipes Fee \$25.00 per visit after first visit

Meter testing charges All Sizes: No charge for first test in 24 months. All additional tests - \$50.00.
No charge if meter tests outside standards in Water Policies.

Use of inserter \$10.00 per 1000 inserts (only 1 size accepted)

Hydrant meter - over 1 day 5/8": \$50 non-refundable fee + \$290.00 deposit + consumption at residential single-family rate + damages if any + rental fee of \$50 per month
3": \$50 non-refundable fee + \$840.00 deposit + consumption at residential single-family rate + damages if any + rental fee of \$50 per month

Cut-off notice fee (delinquent fee) \$15.00
Disconnect/reconnect fee \$50.00

Damage to or tampering with water system or obstructing access to meter \$200.00 first violation, \$500 second violation,
new tap fee minus development fee for each violation after second violation